

CSA Certification Class
Willis Conference Center
Room 104
26 Century Boulevard
Nashville, Tennessee 37214
September 21 - 24, 2010

Day 1	Tuesday, September 21		Text Bk	PPT Bk
8:00 - 8:10	Welcome and Introductions	Mary Grace Glasier		
8:10 - 9:00	Trends and The Experience of Aging	Mary Grace Glasier	3-103	1-8
9:10 - 10:00	Physiological	Amy D'Aprix, Video	45	20-31
10:10 - 11:00	Cognitive	Judy Rappaport, Video	324	108-116
11:10 - 12:00	Chronic Illness	Mary Grace Glasier	267	81-91
12:00 - 1:00	Lunch - Provided			
	<i>CSA Exam Overview</i>	Mary Grace Glasier	XX	15-19
1:00 - 2:00	Senior Nutrition and Fitness	Mary Grace Glasier	298	92-107
2:10 - 3:00	Marketing to Seniors	Mary Grace Glasier	672	204-213
3:10 - 4:00	Social Security	Frank Vidin	630	186-193
4:10 - 5:00	Medicare	Nancy Dykeman, Video	587	169-177
Day 2	Wednesday, September 22			
8:00 - 8:05	Daily Announcements	Mary Grace Glasier		
8:05 - 8:45	Medicaid	Nancy Dykeman, Video	611	178-185
8:55 - 9:35	Long-Term Care	Nancy Dykeman, Video	532	162-168
9:35 - 9:50	Case Study Preparation			
10:00 - 10:50	Case Study Debrief	Nancy Dykeman		
11:00 - 11:50	Financial Literacy I	Frank Vidin	455	135-143
11:50 - 12:50	Lunch			
12:50 - 1:40	Financial Literacy II	Frank Vidin	455	144-152
1:50 - 2:40	Financial Literacy III	Frank Vidin	404	153-161
2:40 - 3:00	Financial Literacy Preparation			
3:10 - 4:00	Financial Literacy Presentations	Frank Vidin		
4:10 - 5:00	Ethics	Norm Bouchard, Video	651	194-203
Day 3	Thursday, September 23			
8:00 - 8:05	Daily Announcements	Mary Grace Glasier		
8:05 - 8:50	Aging and Society	Mary Grace Glasier	16	9-14
9:00 - 9:50	Family and Social Support Systems	Mary Grace Glasier	119	43-52
10:00 - 10:50	Caregivers and Caregiving	Mary Grace Glasier	170	53-65
11:00 - 11:50	Housing	Donna Sylvester, Video	201	66-70
12:00 - 1:00	Lunch			
1:00 - 1:50	Home and Community Services	Donna Sylvester, Video	238	71-80
2:00 - 2:50	Mental Health, Grief and Loss	Mary Grace Glasier	76	32-42
3:00 - 3:50	End-of-Life Planning	Donna Sylvester, Video	366	129-134
4:00 - 4:30	Spirituality and Aging	Mary Grace Glasier	347	117-128
4:40 - 5:00	As You Become a CSA	Mary Grace Glasier		214-255
Day 4	Friday, September 24			
8:00 - 11:00	CSA Exam	Proctors		

Willis Conference Center at One Century Place

From Downtown and West:

Take I-40 East (toward Knoxville) to Briley Parkway North / Opryland Exit 215B. Go 1/2 mile to Elm Hill Pike Exit 7, turning right on Elm Hill. At the 2nd signal light, turn right onto McGavock Pike. Turn right at the next light onto Century Blvd. Turn right into One Century Place. Turn left into the Conference Center parking lot.

From Nashville Airport:

Turn left onto Donelson Pike (North). Go 1 mile to Elm Hill Pike, turning left onto Elm Hill. At the 2nd light, turn left onto McGavock Pike. Turn right at the next light onto Century Blvd. Turn right into One Century Place. Turn left into the Conference Center parking lot.

From South (Birmingham):

I-65 North to I-440 to I-40 East (Knoxville) to Briley Parkway North/Opryland Exit 215B. Go 1/2 mile to Elm Hill Pike Exit 7 and turn right. At the 2nd light (McGavock Pike), turn right. Turn right at the next light onto Century Blvd. Turn right into One Century Place. Turn left into the Conference Center parking lot.

From East (from Knoxville):

I-40 West (toward Memphis) to Briley Parkway North /Opryland Exit 215. Go 1/2 mile to Elm Hill Pike Exit 7. Turn right on Elm Hill. Go to the 2nd light and turn right onto McGavock Pike. Turn right at the next light onto Century Blvd. Turn right into One Century Place. Turn left into the Conference Center parking lot.

From Northwest:

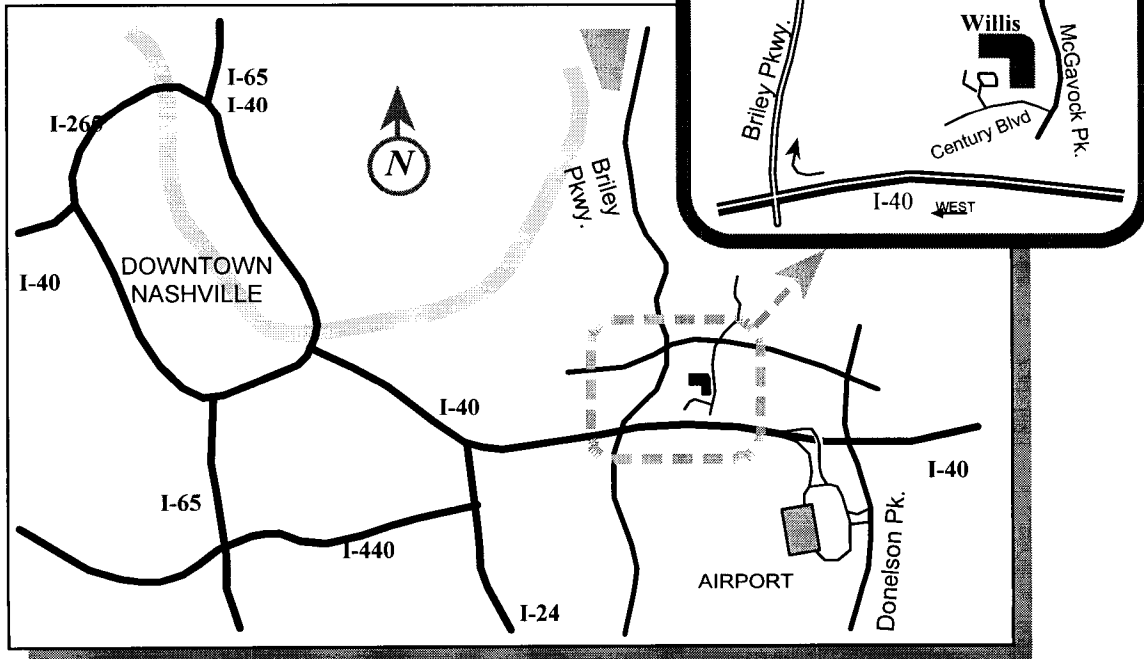
I-24 East (from St. Louis) to I-65 South to I-40 East (Knoxville). Take Briley Parkway North/Opryland Exit 215B. Go 1/2 mile to Elm Hill Pike Exit 7, turning right onto Elm Hill. At the 2nd light, turn right onto McGavock Pike. Turn right at the next light onto Century Blvd. Turn right into One Century Place. Turn left into the Conference Center parking lot.

From North (Louisville):

I-65 South - Take Briley Parkway/Opryland Exit 90B. South on Briley Parkway past Opryland to Elm Hill Pike Exit 7. Turn left on Elm Hill. At the 3rd signal light, turn right onto McGavock Pike. Turn right at the next light onto Century Blvd. Turn right into One Century Place. Turn left into the Conference Center parking lot.

From Southeast:

I-24 West (from Chattanooga) Take Briley Parkway / Opryland Exit 54. Stay to the right and merge onto Briley Parkway. Stay on Briley Parkway until you cross over I-40. Go 1/2 mile to Elm Hill Pike Exit 7. Turn right on Elm Hill. At the 2nd signal light, turn right onto McGavock Pk. Turn right at the next light onto Century Blvd. Turn right into One Century Place. Turn left into the Conference Center parking lot.



Willis Conference Center, 26 Century Blvd., Nashville, TN 37214, Phone: (615) 872-6400 / Fax: (615) 872-6429

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One Century Place

After turning onto McGavock Pike, go to the light and turn right onto Century Blvd. Turn right into One Century Place. Turn left and follow the signs which lead to Conference Center Parking.

From the parking lot, follow the sidewalks that lead to the building's main entrance. Go down the stairs located on either side of the lobby reception desk. The Conference Center is located across the atrium through the double doors.

Please do not park in the Visitor Parking area. Ample parking is available in the Conference Center parking lot.

