



WAYS TO ENGAGE:

Aging Industry Information on COVID-19

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This resource was developed by the CSA Journal Board to provide members with up-to-date information on COVID-19 from trusted organizations and sources.

AARP

This organization for people age 50 and older empowers Americans to enhance their quality of life as they age. AARP's website provides articles on a variety of topics regarding COVID-19 and older adults.

■ <https://www.aarp.org/>

Administration for Community Living (ACL)

This group was created around the fundamental principle that older adults and people of all ages with disabilities should be able to live where they choose, with the people they choose, and have the ability to participate fully in their communities. By funding services and supports provided by networks of community-based organizations, and with investments in research, education and innovation, the ACL helps make this principle a reality for millions of Americans. The administration provides a link on its home page for information regarding COVID-19 and older adults and people living with disabilities.

■ <https://acl.gov/>



ADVancing States (formerly National Association of State Units on Aging)

ADVancing States represents the nation's 56 state and territorial agencies on aging and disabilities and long-term services and support directors. ADVancing States promotes visionary leadership, the advancement of systems innovation and the articulation of national policies that reinforce long-term services and support for older adults and people with disabilities. COVID-19 resources include advocacy letters to Congress addressing social isolation, a list of CMS waiver approvals, FEMA/ACL/CMS and CDC federal guidance declarations, a live version of CDC's microsite with background information for healthcare, state materials produced by health departments and agencies, public information hotlines and business solutions.

■ <http://www.advancingstates.org/initiatives/covid-19-resources/state-materials-covid-19>

American Bar Association (ABA) Commission on Law and Aging

The ABA Commission on Law and Aging consists of an interdisciplinary body of experts in aging and law, including lawyers, judges, health and social services professionals, academics and advocates. These professionals examine a wide range of law-related issues, including strengthening and securing the legal rights, dignity, autonomy, quality of life and quality of care of aging persons. Its COVID-19 resources include critical information and updates for the elder law community to guide lawyers, advocates and the public.

- https://www.americanbar.org/groups/law_aging/resources/

American Case Management Association (ACMA)

This association for healthcare delivery system case management and transitions of care professionals has launched a new, digital special issue of *Collaborative Case Management*. Inside, ACMA industry partners from across the country share their insights into battling the COVID-19 pandemic. Experts from acute-care hospitals, transitions of care, long-term care, utilization review, rehab and more provide a comprehensive view on the impact of the coronavirus on case management and transitions of care.

- <https://www.acmaweb.org/section.aspx?sid=160>

American Health Care Association/National Center for Assisted Living (AHCA/NCAL)

AHCA is the largest association of long-term and post-acute care providers. AHCA/NCAL advocates for quality care and services for frail, elderly, and disabled Americans. In response to the COVID-19 pandemic, the group is working nationally with the federal government to ensure that nursing homes, assisted living communities, and intermediate-care facilities receive necessary supplies and guidance to prevent the spread of COVID-19.

- <https://www.ahcancal.org/Survey-Regulatory-Legal/Emergency-Preparedness/pages/coronavirus.aspx>

American Society on Aging (ASA)

The ASA is an association of diverse individuals bound by a common goal: to support the commitment and enhance the knowledge and skills of those who seek to improve the quality of life of older adults and their families. As part of its mission, the ASA offers many blogs and webinars on topics related to COVID-19 (membership is required to access recorded webinars).

- <https://www.asaging.org/>



California Advocates for Nursing Home Reform (CANHR)

This non-profit advocacy organization is dedicated to improving the choices, care and quality of life for California's long-term care consumers acts through direct advocacy, community education, legislation and litigation. CANHR's goal is to educate and support long-term care consumers and advocates regarding their rights and remedies under the law, and to create a united voice for long-term care reform and humane alternatives to institutionalization. The organization has created a website, <https://canhrnews.com/>, specifically for COVID-19 information, news and resources related to long-term care. Frequent updates will be posted throughout the pandemic.

- <http://www.canhr.org/>

Caring Across Generations

This coalition represents more than 100 local, state, and national organizations that share a bold vision for a new approach to caregiving — and are working together to make it real. The group provides information on caregiving and COVID-19 on its home page.

- <https://caringacross.org/>

Center for Consumer Engagement in Health Innovation

The Center provides resources and expertise to ensure that patients and families, particularly the most vulnerable, have a voice at all levels of the healthcare delivery system — from individual care, to health system design, to state and national policy. Its newsletter discusses various topics regarding COVID-19.

- <https://www.healthinnovation.org/>

Center for Disease Control and Prevention (CDC)

The CDC is dedicated to protecting America from health, safety and security threats. It launched an agency-wide response to the COVID-19 pandemic and has been preparing healthcare workers, learning more about how the disease spreads, and supporting state, local, tribal and territorial governments on the front lines of this outbreak.

Following are a few important links:

- Center for Disease Control and Prevention Guide for Older Adults
- What in-home social service providers and clients need to know about COVID-19
- If you are an older adult, you are at higher risk for COVID-19. Use this checklist and steps seniors can take to stay healthy
- Coping with Grief during COVID-19
- Coping with Stress during COVID-19



Center for Medicare Advocacy

The Center for Medicare Advocacy’s mission is to advance access to comprehensive Medicare coverage and quality healthcare for older people and people with disabilities by providing exceptional legal analysis, education, and advocacy. The Center has developed an instructional paper entitled “COVID-19: An Advocate’s Guide to Beneficiary-related Medicare Changes” at the following link.

- <https://medicareadvocacy.org/>

Chambers of Commerce

The U.S. Chamber of Commerce and local entities provide information on how businesses are addressing the coronavirus at local and national levels. Search “COVID-19” or “coronavirus” on local chamber websites, or click on the link available on the home page of the national organization.

- <https://www.uschamber.com>

Consumer Financial Protection Bureau (CFPB)

The CFPB regulates the offering and provision of consumer financial products and services under federal consumer financial laws, and educates and empowers consumers to make better-informed financial decisions. Older adults may have unique financial concerns as a result of the COVID-19 pandemic, including being targeted by scammers, experiencing separation from caregivers who help manage their money, or facing tough money choices prior to, and during, retirement. The CFPB has resources to help, including mobile and general banking tips, planning for an uncertain future, resources for financial caregivers, dealing with scams and more.

- <https://www.consumerfinance.gov/coronavirus/older-adults/>



Internal Revenue Service (IRS)

The IRS ensures Americans follow the law regarding retirement plan relief approved by Congress and, and provides information on payments approved during the pandemic. The following links share information and resources on coronavirus tax relief and economic impact payments.

- <https://www.irs.gov/newsroom/coronavirus-related-relief-for-retirement-plans-and-iras-questions-and-answers>
- <https://www.irs.gov/coronavirus/coronavirus-and-economic-impact-payments-resources-and-guidance>

Financial Industry Regulatory Authority (FINRA)

FINRA is a government-authorized, not-for-profit organization authorized by Congress to protect America's investors by making sure the broker-dealer industry operates fairly and honestly. It oversees more than 624,000 brokers across the country and analyzes billions of daily market events. The organization has coronavirus-specific information relating to the areas of regulatory operations and guidance, investor education, workforce restrictions, and more.

- <https://www.finra.org/rules-guidance/key-topics/COVID-19>

Generations United

This organization seeks to improve the lives of children, youth and older people through intergenerational collaboration, public policies, and programs for the enduring benefit of all. The group's home page has a link to resources for COVID-19 and its impact on intergenerational connections around the world.

- <https://www.gu.org/>

Gerontological Society of America (GSA)

The GSA's purpose is to advance the scientific and scholarly study of aging, as well as to promote human welfare by the encouragement of gerontology in all its areas. The group has a COVID-19 task force and many valuable resources related to COVID-19, including how the disease impacts older adults.

- <https://www.geron.org/programs-services/COVID-19-updates>



Justice in Aging

Justice in Aging serves to advance justice by using legal tools to fight senior poverty. The organization has a COVID-19 resource page for advocates serving older adults that includes policy announcements, advocacy tips, and other actions to ensure that older adults remain safe, healthy, and able to get what they need.

- <https://justiceinaging.org/>

Kaiser Family Foundation (KFF)

The foundation provides information on national health issues, including statistical data and and general health research regarding COVID-19, on its home page.

- <https://www.kff.org/>

Leading Age

Non-profit Leading Age has over 5,000 members that cover the entire field of aging services, including 38 state partners and numerous business entities, consumer groups, foundations, and research partners. Together, they seek to end ageism in America. Leading Age offers multiple COVID-19 resources and is rallying Americans to demand that Congress enact comprehensive relief for older citizens.

- <https://leadingage.org/covid19>

Long Term Care Community Coalition (LTCCC)

The LTCCC is a non-profit organization dedicated to improving the quality of care, quality of life and maintaining the dignity of elders and disabled people in nursing homes, assisted living and other residential settings. The group focuses on systemic advocacy, researching national and state policies, laws and regulations in order to identify relevant issues and develop recommendations to improve quality, efficiency and accountability. In addition to providing a foundation for advocacy, LTCCC uses this research and the resulting recommendations to educate policymakers, consumers and the general public. A link to its own resource center for COVID-19 can be found on the group's home page.

- <https://nursinghome411.org/>

Mental Health America (MHA)

MHA is the nation's leading community-based nonprofit dedicated to addressing the needs of those living with mental illness and promoting the overall mental health of all Americans. MHA offers resources for individuals already diagnosed with mental health concerns who are now dealing with the additional burden of COVID-19.

- <https://mhanational.org/covid19/existing-concerns>

National Academy of Elder Law Attorneys (NEALA)

Members of the NEALA are attorneys who are experienced and trained in working with the legal issues of older adults and individuals of all ages with disabilities, including planning for incapacity and long-term care. The group's COVID-19 resources include information on nursing home measures, guardianship, CARES Act information, mobile virtual notaries, practice management during the pandemic, updates on Medicaid/Medicare, CDC, CMS, IRS, SSA, and more.

- <https://www.naela.org/NewsJournalOnline/OnlineNewsArticles/OnlineMarch2020/Resources.aspx>



National Alliance for Caregiving (NAC)

The NAC is dedicated to improving quality of life for caregivers and care recipients by advancing research, advocacy, and innovation. The group provides technical assistance to a national network of caregiving coalitions in the United States and serves as founder and secretariat for the International Alliance of Carer Organizations (IACO). COVID-19 resources on caregiving-specific information for families is available by doing a site search for “COVID.”

- <https://www.caregiving.org/>

National Alliance on Mental Illness (NAMI)

NAMI is the nation’s largest grassroots mental health organization dedicated to building better lives for the millions of Americans affected by mental illness. NAMI released the NAMI COVID-19 Resource and Information Guide to answer frequently asked questions regarding the intersection between the coronavirus and people affected by mental illness, their caregivers and loved ones. The guide covers a variety of topics, from managing anxiety and social isolation to accessing healthcare and medications.

- https://nami.org/Support-Education/NAMI-HelpLine/COVID-19-Information-and-Resources?gclid=Cj0KCQjw8fr7BRDSARIsAK0Qqr5HzDVpSCoO6dWOBqCxijSukoZsREaaypOv-hn7dnwi9BwwZDfDUKcaAIMmEALw_wcB



National Association for Home Care & Hospice (NAHC)

The NAHC is the largest association representing the interests of chronically ill, disabled, and dying Americans of all ages and the caregivers who provide them with in-home health and hospice services. The group’s website offers multiple resources related to the coronavirus for those receiving care in their home, as well as their caregivers and care providers.

- <https://www.nahc.org/resources-services/coronavirus-resources/>

National Association of Realtors

The National Association of REALTORS® is America’s largest trade association, representing 1.4 million members involved in all aspects of the residential and commercial real estate industries. Information on COVID-19 includes business strategies, the effects on real estate sales and listing practices, workplace reentry checklists, remote work methods, and more.

- <https://www.nar.realtor/search-results?qu=COVID-19&p=1>

National Center on Law and Elder Rights (NCLER)

The NCLER provides the legal services and aging and disability communities with the tools and resources they need to serve older adults with the greatest economic and social needs. The group has a resource tab on its home page that covers COVID-19 and legal assistance for older adults.

- <https://ncler.acl.gov/>

National Consumer Voice for Quality Long-Term Care

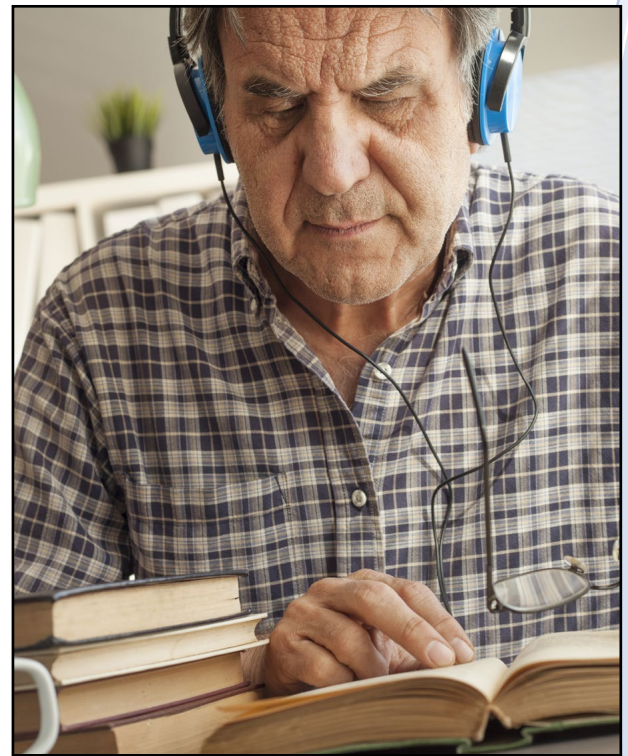
This organization is a source for long-term care education, advocacy, and policy analysis at both the state and federal level. It uses the voice of residents and consumers to improve the quality of care in long-term care, and offers COVID-19 resources for long-term care communities.

- <https://theconsumervoice.org/>

National Council on Aging (NCOA)

The NCOA helps people aged 60 and up to meet the challenges of aging. The group partners with nonprofit organizations, government, and business to provide innovative community programs and services, online help, and advocacy. A link to its COVID-19 resource center for older adults, caregivers, and professionals is available on the home page.

- <https://www.ncoa.org/>



National Federation of Independent Business (NFIB)

The NFIB is the voice of small business, advocating on behalf of America's small and independent business owners in Washington, D.C., and all 50 state capitals. The group is nonprofit, nonpartisan, and member-driven. Its COVID-19 resources include relief options for businesses, federal lending options, U.S. Department of Labor resources to help workers and employees, as well as the latest legislation and implementation updates on COVID-19.

- <https://www.nfib.com/content/analysis/coronavirus/latest-on-coronavirus-from-nfib/>

National Institute on Aging (NIA)

The NIA leads a broad scientific effort to understand the nature of aging and to extend the healthy, active years of life. It is the primary federal agency supporting and conducting Alzheimer's disease research. The group provides a link to resources for older adults and caregivers from across the federal government on its home page.

- <https://www.nia.nih.gov/>

Quest Diagnostics

Quest is a clinical laboratory involved in COVID-19 testing. The lab's website home page contains COVID-19 information for patients, along with helpful test tips and options.

- <https://www.questdiagnostics.com/home/>

Small Business Administration (SBA)

The SBA is the only cabinet-level federal agency fully dedicated to small business and provides counseling, capital, and contracting expertise as the nation's only go-to resource and voice for small businesses. The SBA's COVID-19 resources include funding options, guidance on how to plan and respond to the coronavirus in the workplace, local assistance, relief efforts, information on COVID-19 for non-English speaking businesses, and more.

- <https://www.sba.gov/page/coronavirus-COVID-19-small-business-guidance-loan-resources>

The New England Journal of Medicine

The COVID-19 vaccine resource center of this esteemed medical journal contains a robust assortment of resources. Quickly access frequently asked questions, continuing medical education, published research and commentary. Clinicians can get answers to questions patients may raise, provided by infectious disease specialist Paul Sax, M.D., a Professor of Medicine at Harvard Medical School. Available research on the coronavirus outbreak includes clinical reports, management guidelines, and commentary, as well as the latest status on vaccines.

- <https://www.nejm.org/covid-vaccine>



United Way

United Way is engaged in nearly 1,800 communities across more than 40 countries and territories worldwide. The organization is focused on creating community-based and community-led solutions that strengthen the cornerstones for a good quality of life: education, financial stability and health. United Way offices across the country have developed COVID-19 information to support community and business needs including resources, government communications, government relief, housing, financial assistance, unemployment support, healthcare, and more. One example is the United Way of Pennsylvania found at the following link:

- <https://www.uwp.org/pacovid/>

U.S. Department of Health and Human Services (HHS)

The HHS maintains a database of COVID testing sites. Search by zip code for sites in any part of the U.S.

- <https://www.hhs.gov/coronavirus/community-based-testing-sites/index.html>

U.S. Department of Veterans Affairs (VA)

The VA is America's largest integrated health care system serving nine million enrolled veterans each year. It offers a call center and answers to frequently asked questions that are available to veterans and their families.

- <https://www.va.gov/coronavirus-veteran-frequently-asked-questions/>

U.S. Securities and Exchange Commission (SEC) Investor.gov

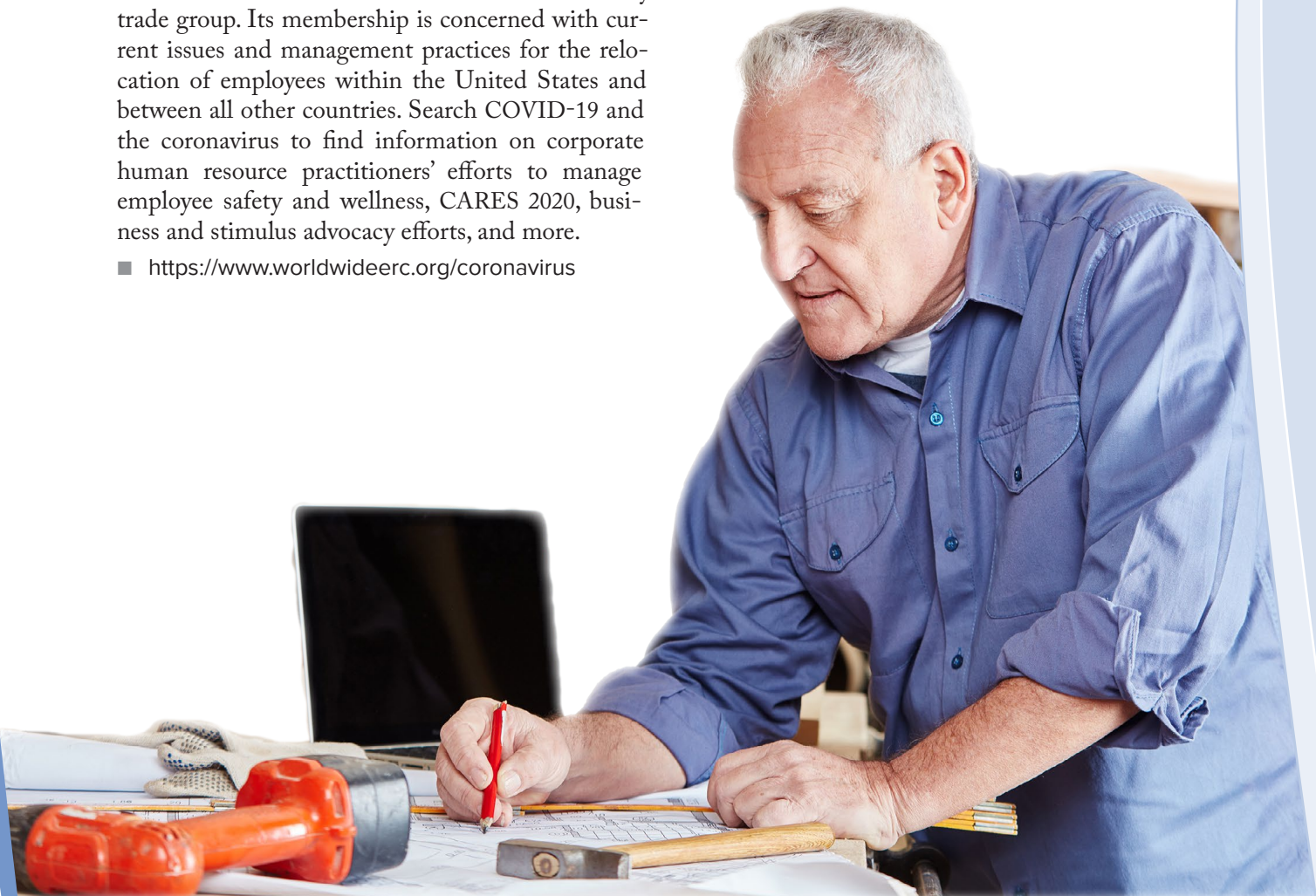
Brought to you by the SEC's Office of Investor Education and Advocacy, Investor.gov is the on-line resource to help individuals make sound investment decisions and avoid fraud. The group's COVID-19 information includes retirement withdrawal and loan changes under the CARES Act, investment fraud advice, factors on borrowing against investment accounts, and more. In addition, the SEC Office of Investor Education and Advocacy has partnered with FINRA and the North American Securities Administrators Association (NASAA) in order to clarify investor warnings related to finance during the coronavirus.

- <https://www.investor.gov/introduction-investing/general-resources/news-alerts/alerts-bulletins/investor-bulletins/COVID-19>

Worldwide Employee Relocation Council

Worldwide ERC is a relocation services industry trade group. Its membership is concerned with current issues and management practices for the relocation of employees within the United States and between all other countries. Search COVID-19 and the coronavirus to find information on corporate human resource practitioners' efforts to manage employee safety and wellness, CARES 2020, business and stimulus advocacy efforts, and more.

- <https://www.worldwideerc.org/coronavirus>



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